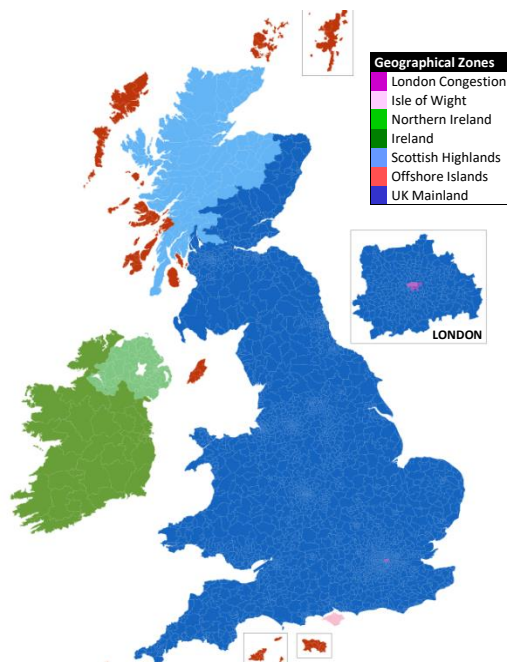




SERVICE RANGE	Next Day	Pre 10:30	Pre 13:00	Saturday
England	All Postcodes	All Postcodes	All Postcodes	All Postcodes
Wales	All Postcodes	All Postcodes except: LL49, LL51–LL55	All Postcodes except: LL35–LL48	All Postcodes
Scotland AB	All Postcodes except: AB35-AB38 (48 hrs)	All postcodes except: AB10-AB16, AB21-AB25, AB30-AB39, AB41-AB45, AB51-AB56	All Postcodes except: AB30-AB39, AB41-AB45, AB51-AB56	All Postcodes
Scotland DD	All Postcodes	All Postcodes except: DD1-DD7, DD11	All Postcodes except: DD8-10	All Postcodes
Scotland DG	All Postcodes	All Postcodes except: DG3-DG9 & DG12-DG14	All Postcodes except: DG3-DG9 & DG12-DG14	All Postcodes
Scotland EH	All Postcodes	All Postcodes	All Postcodes	All Postcodes
Scotland FK	All Postcodes except: FK18-FK21 (72 hrs)	All Postcodes except: FK17 – FK21	All Postcodes except: FK17-FK21	All Postcodes except: FK18-FK21
Scotland G	All Postcodes	All Postcodes except: G63, G83 & G84	All Postcodes	All Postcodes
Scotland HS	Not Available (3-5 days)	Not Available	Not Available	Not Available
Scotland IV	48 hrs	Not Available	Not Available	Not Available
Scotland KA	All Postcodes	All Postcodes except: KA18-KA26, KA29 & KA30	All Postcodes except: KA18, KA19, KA26, KA29-KA30	All Postcodes
Scotland KW	Not Available (72 hrs)	Not Available	Not Available	Not Available
Scotland KY	All Postcodes	All Postcodes except: KY13-KY16	All Postcodes	All Postcodes
Scotland ML	All Postcodes	All Postcodes except: ML11 & ML12	All Postcodes	All Postcodes
Scotland PA	All Postcodes except: PA21-PA38 & PA80 (48/72 hrs)	All Postcodes except: PA16-PA19, PA21-PA38 & PA80	All Postcodes except: PA21-PA38 & PA80	All Postcodes except: PA21-PA38 & PA80
Scotland PH	All Postcodes except: PH17-26 & PH30-PH41, PH49 & PH50 (48/72 hrs)	All Postcodes except: PH1-PH26 & PH30-PH41, PH49 & PH50	All Postcodes except: PH3-PH26 & PH30-PH41, PH49 & PH50	All Postcodes except: PH17-26 & PH30-PH41, PH49 & PH50
Scotland TD	All Postcodes	All Postcodes except: TD9 (Sectors 0,7,8 & 9)	All Postcodes except: TD9 (sector 0)	All Postcodes
Isle of Wight	All Postcodes	Not Available	All Postcodes	All Postcodes
Northern Ireland	Next Day service available by Air with supplementary charge. Standard service: 48 hrs, 72 hrs for BT68-BT71 (residential), BT74-BT82 (residential) & BT92-BT94	Not Available	Not Available except by air: BT1-BT20, BT23-BT29, BT32, BT36-BT48, BT50-BT54, BT67, BT68-BT71 (business only), BT75-BT77 (business only)	Available for deliveries despatched on a Thursday, with BT68-BT71 (residential), BT74-BT82 (residential) & BT92-BT94 despatched on a Wednesday
Ireland (B2B Only)	Dublin 1-24 48 Hrs Rest of Ireland - 72 Hrs	Not Available	Not Available	Not Available
Isle of Man	48 hrs	Not Available	Not Available	Not Available
Channel Islands (B2B only)	Next Day service only available by Air with supplementary charge. Standard Service: 48 hrs	Not Available	Not Available	Not Available
Scilly Isles (B2B only)	72 hrs	Not Available	Not Available	Available only for deliveries despatched previous Monday
Scottish Isles	3 – 5 days	Not Available	Not Available	Not Available



Geographical Supplements	
Zones	Postcodes
London	E1, EC, SE1, SE11, SW1, WC, W1
Isle of Wight	PO30 – PO41
Northern Ireland	All BT Postcodes
Ireland	All of Ireland
Scottish Highlands	AB35-AB38, AB54-AB56, FK18-FK21, IV1-IV63, KW1-KW14, PA21-PA38, PA80, PH17-PH26, PH30-PH41, PH49 & PH50
Offshore Islands	GY1-GY10 (Guernsey) JE1-JE5 (Jersey) All IM postcodes (Isle Of Man) TR21-TR25 (Scilly Isles) Scottish Offshore Islands: HS1-HS9 KA27, KA28 KW15-KW17 PA20, PA41-PA49, PA60-PA78 PH42-PH44 All ZE Postcodes

- i. Secure Transfer, Carriage Forward & C2X are unavailable if collection point is based in Ireland, Channel Islands & the Isles of Scilly.
- ii. BY AIR: DX can fly packages that do not exceed 45cm x 35cm x 15cm on each respective dimension (45cm x 15cm diameter for tubes), the maximum package weight is 15kg subject to airline capacity restrictions and pre-agreement that the goods are compliant to fly. If packages have been agreed for flight separate prices shall apply as set out in the Service Agreement.
- iii. Scottish collections from Aberdeen (AB, ZE), Perth (PH, DD) or Inverness (KW, IV) please add an additional day transit to the above – refer to Defined Locations for Scotland Origin. If customers require more specific Collection/Delivery logistics from a Scottish location, please speak to your DX Account Manager for special consideration.
- iv. Scottish postcodes listed do not include Scottish Islands postcodes. These are referred to separately under the Scottish Island row.
- v. Ireland returns require specific documentation, please speak to your DX Account Manager for further details