



10th February 2022

**DX EXPRESS**  
**DEFINED LOCATIONS**  
**SERVICE AVAILABILITY & ZONE SUPPLEMENTS**  
 For UK Mainland Customers

ZONE	LOCATIONS		SERVICE LEVEL AVAILABILITY GUIDE					ZONE SUPPLEMENT	SERVICE EXCLUSIONS				
	Location	Inclusive Postcodes	10.30am	1pm	Next Day	2 Day Service +	Saturday		Secure Flex	Transfer			
UK Mainland	All Postcodes (exceptions listed below)		✓	✓	✓	X	✓	None	None	None			
UK Mainland Exceptions	Scotland	DG1-DG2, DG10-DG11, DG16, FK1-FK16, KA1-KA17, KY1-KY12, KY99, PA1-PA15, TD1-TD8, TD10-TD15	✓	✓	✓	X	✓	None	None	None			
	England	CM0, NR21-NR29, PE31-PE37, TR1-TR20, TR26-TR27											
	Wales	LD1-LD6, SA61-SA65, SY18-SY20, SY23-SY25	X	✓	✓	X	✓	None	None	None			
	Scotland & Wales	Scotland: AB10-AB16, AB21-AB25, DD1-DD7, DD11, KA20-KA25, KY13-KY16, ML11-ML12, PA16-PA19, PH1-PH2, TD9 (7,8,9), G63, G83-G84 Wales: LL49, LL51-LL55	X	X	✓	X	✓	None	None	None			
Scotland & Wales	Scotland: AB30-AB34, AB39, AB41-AB45, AB51-AB53, DD8-DD10, DG3-DG9, DG12-DG14, FK17, KA18-KA19, KA26, KA29-KA30, PH3-PH16, TD9 (0 only) Wales: LL35-LL48	X	X	✓	X	✓	None	None	None				
London	Congestion Zone	E1, EC, SE1, SE11, SW1, WC, W1	✓	✓	✓	X	✓	✓	None	None			
Isle of Wight	Isle of Wight	PO30-PO41	X	✓	✓	X	✓	✓	None	None			
Northern Ireland	Northern Ireland	BT1-BT20, BT23-BT29, BT32,BT36-BT48, BT50-BT54, BT67, BT68-BT71 (business only), BT75-BT77 (business only)	X	AIR (add £)	AIR (add £)	2 DAY	✓THU	✓	None	None			
		BT21-22, BT30-BT31, BT33-35, BT49, BT55-60, BT74 (business), BT78-BT82 (business only)		X							X	3 DAY	✓WED
		BT68-BT71 (residential only), BT74-BT82 (residential only) & BT92-BT94		X									
Republic of Ireland	Republic of Ireland	Dublin 1 – Dublin 24 (Business addresses only)	X	X	AIR (add £)	2 DAY	X	✓	ALL ROI	None			
		ROI Non-Dublin (Business addresses only)	X	X	X	3 DAY							
Scottish Highlands	Scotland	AB54-AB56	X	X	✓	X	✓	✓	None	None			
		AB35-AB38, IV1-IV63, PA21-PA38, PH17-PH26, PH30-PH41			X	2 DAY	X						
		FK18-FK21, KW1-KW14, PA80, PH49-PH50			X	3 DAY							
Offshore Islands	Guernsey	GY1-10	X	X	AIR (add £)	2 DAY	X	✓	All GY	All GY			
	Jersey	JE1-5							All JE	All JE			
	Isle of Man	IM1-IM9, IM86-87, IM99							None	None			
	Scotland	HS1-HS5, KA27-KA28, PA62-PA75, ZE1							None	None			
	Scotland	HS6-HS8							None	None			
	Scilly Isles	TR21-TR25							TR21-TR25	TR21-TR25			
	Scotland	HS9, KW15-KW17, PA20, PA41-PA49, PA60-PA61, PA76-PA78, PH42-PH44, ZE2-ZE3							None	None			

The above details our services available and restrictions for DX Secure Flex & DX Secure Business range of services. Postcodes not detailed have full DX service availability. Note: DX Defined Locations are subject to change from time to time. Please check for updates published at [www.dxdelivery.com/legal/dx-service-terms-and-conditions/](http://www.dxdelivery.com/legal/dx-service-terms-and-conditions/)

All PO Box addresses and other non-geographical postcodes

The service level to the Offshore Islands is dependent on weather conditions and the season as to whether sailing is permitted.

For Secure Flex services certain postcodes are excluded from our service offering as shown in the service exclusion column above. Where acceptable to the Royal Mail, DX may attempt to channel packages through their RMSD service. Goods unacceptable due to size, weight or delivery restrictions as defined by the Royal Mail, will be returned.

BY AIR: DX is able to fly packages that do not exceed 45cm x 35cm x 15cm on each respective dimension (45cm x 15cm diameter for tubes), the maximum package weight is 15kg subject to airline capacity restrictions and pre-agreement that the goods are compliant to fly. If packages have been agreed for flight separate charges shall apply as set out in your Service Agreement. For further information please refer to our website: <https://www.dxdelivery.com/service-terms-conditions>

For Scottish collections from Aberdeen (AB, ZE), Perth (PH, DD) or Inverness (KW, IV) please add an additional days transit to the above specified defined locations - see separate Defined Locations for Scotland Origin. If customers require more specific Collection/Delivery services from a Scottish location, please speak to your DX Account Manager.